Zargo

Rental Agreement

Date: (dd/mm/yyyy) _____Full Name: _____

Mobile Number: +91_____Alt.Name Mobile Number: +91 _____

Current Address: _____

_____

Permanent Address: _____

_____

Aadhar Card Number: _____

I _____ (Son/daughter/Wife of) _____ approached XPRSMobility, 12-6-36/4/2A/NR, Plot No. 05, Moosapet, Balaji Nagar Kukatpally, Hyderabad- 500072, Telangana -India for the purpose of renting the Electric 2-wheeler vehicle from XPRSMobility on a (Daily/weekly/Monthly) rental basis,

starting from (dd/mm/yyyy) _____, to (dd/mm/yyyy)_____.

Daily/weekly/Monthly rent Paid: _____ Advance rent Paid: _____ Security Deposit Paid:_____

Model Name:_____

Vehicle Registration Number: _____

Chassis Number: _____

Motor Number: _____

Charger Number: _____

Customer Acknowledgement

- All the information provided in this document and during the booking process is correct and true to the best of my knowledge.
- In case the customer wishes to retain the vehicle beyond the agreed rental period and for the Insurance, the **Rental Service Extension & Late Return Policy** shall automatically apply.
- The customer agrees to submit valid identification and other required documents as per the **Document Submission Acknowledgement** of the company. Any misuse or misrepresentation shall be the customer's responsibility.
- Any damage to the vehicle must be reported to the company within **12 hours** of occurrence. The company will assess the repair/replacement cost, inform the customer, and make it payable in accordance with the **Damage Pricing List**.
- If the vehicle is not returned on the due date/time, the **Recovery Rights Document** shall automatically apply.
- The following are the mentioned things on the **Do's and Don'ts Form.**
- The **Asset Receipt Form** is completely true and inspected in the presence of both parties.
- This Agreement is entered into voluntarily by both parties and is legally binding under the provisions of the **Indian Contract Act 1872, Motor Vehicles Act 1988 and Telangana Motor Vehicles Rules.**
- For issues with the vehicle, call us at **+91 7032982220**.

I _____the undersigned, have read and understood all the terms and conditions mentioned above, along with the attached policies. I agree to abide by these terms during the rental period.

Signature:

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Document Submission Acknowledgement

For verification and security, every customer must submit at least 2 documents, of which at least 1 must be an original.

Documents Submitted

(Tick the applicable documents and mark whether submitted as Original or Copy)

Document Type	Submitted	Original	Copy
Aadhaar Card	☐	☐	☐
Driving License	☐	☐	☐
PAN Card	☐	☐	☐
Passport	☐	☐	☐
Voter ID	☐	☐	☐
Other: _____	☐	☐	☐

Declaration

I confirm that:

1. I have submitted the documents ticked above to XPRSMobility.
2. At least one document is an original, and the rest are copies.
3. The original document(s) will be returned to me upon completion of the rental, subject to settlement of all dues.
4. I accept full responsibility for the authenticity of the documents submitted.

Acknowledgment

Customer Name: _____

_____

Date: _____ (DD/MM/YYYY)

Signature:

Company representative: _____

_____

Designation: _____

Date: _____ (DD/MM/YYYY)

Signature:

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Asset Handover Form

This document records the handover of the vehicle and accessories and confirms the customer's responsibility during the rental period. Please read carefully and sign the acknowledgement.

Vehicle Details

- **Vehicle Model:** _____
- **Registration Number:** _____
- **Chassis No.:** _____
- **Colour: ☐ Firey Red ☐ Lightening White**
- **Odometer Reading at Handover:** _____
- **SOC % at the time of delivery:** _____
- **Tyre Condition (%):** _____

Condition Checklist (Tick/Note Status)

- **Side Mirrors:** ☐ Intact ☐ Damaged (_____)
- **Lights (Headlamp/Tail Lamp):** ☐ Working ☐ Not Working (_____)
- **Indicators:** ☐ Working ☐ Not Working (_____)
- **Scratches:** ☐ None ☐ Present (_____)
- **Body/Colour:** ☐ Good ☐ Faded/Damaged (_____)
- **Other:** (_____)

Accessories & Documents Provided

- ☐ **Helmet** (Qty: ___)
- ☐ **Charger** (Qty: ___) (Charger No: _____**)**
- ☐ **Service Toolkit**
- ☐ **Number of Keys:** _____
- ☐ **Vehicle Documents:**
  - ☐ RC Copy
  - ☐ Insurance Copy
  - ☐ **Other:** _____

Important Notes

1. This receipt only records the handover of the above-mentioned vehicle and accessories.
2. The customer acknowledges full responsibility for the safe custody, proper use, and timely return of the vehicle and accessories in the same condition.
3. Any loss, theft, damage, or non-return of the vehicle or accessories will make the customer liable to compensate the company as per the Rental Agreement.

Acknowledgment

I, the undersigned, hereby acknowledge that I have received the above-mentioned vehicle in the recorded condition, along with the listed accessories and documents. I confirm that I have read, understood, and agreed to the terms stated above and in the Rental Agreement.

Signature:

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Customer Do's & Don'ts Form

Purpose: Mandatory usage rules for XPRSMobility's rental vehicles. Read carefully and sign the acknowledgement.

DO's: (You agree to follow all of the below)

- Charge the vehicle in a ventilated area.
- Wear helmet and abide by the traffic rules.
- Use the charger which was provided with the vehicle.
- Make sure that the plug point you use for charging is well maintained and in good condition to avoid any short circuits and fire incidents.
- Let the vehicle rest for 10 minutes after charging and after usage.
- Use the charging port in the vehicle for charging (do not try to remove the battery).
- Do not let the charger drench.
- Do ensure the vehicle is clean and presentable before returning it.
- If battery heats up while charging, remove the charger and report to XPRSMobility immediately.
- Make sure that the tyre pressure is as per the standards – (30-35 PSI) in front wheel & (40-45 PSI) in back wheel.
- In case of fire accident, use sand or dry fire extinguisher to extinguish the fire.
- In case of any damages, report to XPRSMobility immediately.
- Vehicle washing should be carried out at authorized service station.
- Always contact the XPRSMobility's service providers only, for proper services and troubleshooting.
- Try not to let the battery percentage fall below 10-15%, for optimal battery health.
- Do settle any challans/fines raised during your rental.
- Do report accidents/theft/fire to XPRSMobility Support immediately (and file FIR for theft).
- Do check your dashboard/cluster regularly, and if you observe any of the icons shown below (Motor Failure, Motor Over Temperature, or MIL (Malfunction Indication Lamp) icon with error code – for e.g. 1XCX on top right, inform the company immediately.

ICON	NAME
	MOTOR FAILURE ICON
	MOTOR OVER TEMPERATURE ICON
	MIL ICON

Don'ts: (Strictly prohibited)

- Avoid tampering with electronics or wiring for troubleshooting; it can cause further issues.
- Do not use any unauthorized charger or part under any circumstances.
- Do not use sockets that are under-rated for the charger's current or that are unearthed/2-pin.
- Do not charge in closed spaces or near flammables.
- Do not leave the charger plugged in unattended for long hours.
- Do not try to tamper with any component such as battery, MCB, wirings, electronics, telematics, etc. (Any such attempt will lead to monetary fine and immediate vehicle recovery).
- Do not remove side mirrors or mandated safety equipment.

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- Do not ride with flat/under-inflated tyres.
- Do not lend/sub-lease the vehicle. Only the verified rider may operate it. The vehicle remains the property of XPRSMobility.
- Do not delay rental payments. As per the Rental Agreement, late fees may apply, persistent default may lead to service suspension and repossession, and deposit adjustments per T&C.
- Don't ignore or delay reporting an incident.
- Don't continue riding after damage/water ingress—stop and call Support.
- Do not pressure-wash. For daily care, wipe with a cloth; keep motor, brake assemblies and connectors clean/dry.
- Do not overload, tow, race or stunt-ride; no triple riding.

Customer Acknowledgment:
I have read and understood the above Do's & Don'ts and Additional Terms, and agree to comply. I accept responsibility for safe operation, lawful use, and proper charging/parking of the vehicle during my rental period.

Customer Sign & Date:

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Rental Service Extension & Late Return Policy

At our rental service, we want to keep things fair and transparent for everyone. If you keep the vehicle beyond your booked period, the following rules will apply:

1. Extension Charges

- If a vehicle is returned late, extension charges will apply.
- Extension charges are calculated in the following way.
- The customer will be charged **either** the per-day rate (₹400× number of extra days) **or** the next applicable plan rate (weekly ₹1,800 / monthly ₹5,400 for 2,000km/ monthly ₹6,200 for 3,000km/ monthly ₹7,000 for Unlimited km), **whichever is lower**.

2. Policy Application

- **For Daily Bookings**: If the booking exceeds one day, additional days will be charged at ₹400per day, capped at the weekly rate.
- **For Weekly Bookings**: If the booking exceeds seven days, additional days will be charged at ₹400per day, capped at the next weekly rate.
- **For Monthly Bookings**: If the booking exceeds thirty days, additional days will be charged at ₹400per day, capped at the next monthly rate based on the similar plan taken by the rider (in specific to the KM's).

3. Insurance Claim

- In case of an accident or damage, the **repair cost will be assessed and decided solely by the XPRSMobility Service team.**
- If the assessed cost is **below or equal to ₹10,000**, the customer has to pay the full amount.
- If the assessed cost is above **₹10,000,** the company may file an insurance claim.
    - Any outstanding amount after the insurance claim has to be paid by the customer.
    - The cost of **repairs not covered under insurance**, as determined by the XPRSMobility Service team, has to be paid by the customer.

4. Important Conditions

- Customers are encouraged to inform us in advance if they wish to extend their booking. Extensions are subject to vehicle availability.
- If the vehicle is not returned within 24 hours of the expiry time without any intimation, the company reserves the right to levy penalties and initiate recovery action.
- All charges/Penalties are to be settled at the time of return/extension confirmation.

Customer Acknowledgment

I hereby confirm that I have read, understood, and agree to abide by the above **Service Extension & Late Return Policy**.

Signature:

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Recovery Rights Document

- I agree that if I fail to return the vehicle on or before the agreed date/time, or if I fail to pay the agreed rent/charges on time, the Company has the **absolute right to immediately repossess the vehicle from me, without prior notice**, by lawful means.
- The Company reserves the right to track, geotag and remotely immobilize the vehicle in the event of delayed or non-payment of rent.
- I authorize the Company or its representatives to **locate and recover the vehicle from any place where it is found**, including public or private parking, provided no unlawful force or trespass is committed.
- I agree that if I hide, relocate, or misuse the vehicle in any way to prevent its return, it shall amount to **criminal breach of trust and misappropriation**, and the Company has the right to file a **police complaint under applicable laws (including the Indian Penal Code)**.
- I agree that the Company may **deduct outstanding rent, penalties, or damages from my security deposit**, and if the dues exceed the deposit, I am liable to pay the balance immediately.
- I accept that the Company may also charge me for **all incidental expenses** related to recovery of the vehicle, including towing, transport, manpower, and legal costs.
- I agree that if the vehicle is involved in any **illegal activity, accident, or violation of law** while in my possession, the Company has the right to repossess the vehicle immediately, and I shall be fully responsible for any legal or financial consequences.
- I accept that upon default, my rental agreement shall be **terminated with immediate effect**, and I shall have no claim or right over the vehicle.
- I agree that any disputes relating to repossession, dues, or recovery shall be subject to the **exclusive jurisdiction of courts in Hyderabad, Telangana**.

Signature:

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Damage Pricing List

The following list outlines the applicable charges for any damage incurred to the vehicle during the rental period while in the rider's possession. In the event of any damage, the cost will be assessed as per the pricing chart provided below. The corresponding amount shall be deducted from the rider's security deposit. If the deposit amount is insufficient to cover the damage cost, the rider will be required to pay the remaining balance at the time of vehicle return.

As stated in the **"Rental Service Extension & Late Return Policy"**, if the total assessed damage exceeds ₹10,000, an insurance claim may be initiated as per the applicable terms and conditions.

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Customer Acknowledgment

I hereby confirm that I have read, understood, and agree to abide by the above **Damage Pricing List.**

Signature:

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